

# Ultra Challenge Series

## Cancellation Policy 2020

Your options upon cancelling from an Ultra Challenge Event are determined by the payment option chosen when you registered - Self Funding, Charity Mixed Funding, or Charity Sponsorship:

SELF FUNDING			
Time	Refund	Deferral	Substituting someone in your place
14 days after registration (cooling off period)	90% (100% minus 10% to cover admin fees incurred)	N/A	N/A
More than 4 weeks until the Challenge	75%	Yes - £0 deferral fee *	Yes - £10 substitution fee
Between 3-4 weeks until the Challenge	50%	Yes - £10 deferral fee *	Yes - £10 substitution fee
Less than 3 weeks until the Challenge	None	Yes - £10 deferral fee *	Yes - £10 substitution fee

CHARITY MIXED FUNDING			
Time	Refund available	Deferral	Substituting someone in your place
14 days after registration (cooling off period)	90% (100% minus 10% to cover admin fees incurred)	N/A	N/A
More than 6 weeks until the Challenge	50%	Yes - £0 deferral fee *	Yes - £10 substitution fee
Less than 6 weeks until the Challenge	None	Yes - £10 deferral fee upon agreement with the charity to carry over your fundraising & reg fee to next year/another event *	Yes - £10 substitution fee upon agreement with your charity to transfer fundraising to new person



CHARITY SPONSORSHIP			
Time	Refund available	Deferral	Substituting someone in your place
14 days after registration (cooling off period)	90% (100% minus 10% to cover admin fees incurred)	N/A	N/A
More than 6 weeks until the Challenge	None	Yes - £0 deferral fee *	Yes - £10 substitution fee
Less than 6 weeks until the Challenge	None	Yes - £10 deferral fee upon agreement with the charity to carry over your fundraising & reg fee to next year/another event *	Yes - £10 substitution fee upon agreement with your charity to transfer fundraising to new person

\* Deferrals are only available to the following year (2021) as a maximum – you cannot defer your entry for more than 1 year.

If you decide to cancel your deferred entry, this will incur a loss of the registration fee paid on your original registration.

**This cancellation policy is referred to and referenced within the ‘Conditions of Entry’ for any of the ‘Ultra Challenge’ events.**

## Action Challenge

**August 2020**

